

# **Executive Summary of Changes for “GLI-20 Standards for Kiosks V2.0”, Issued May 14, 2019**

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Below is an Executive Summary of the changes in the “GLI-20 Standards for Kiosks V2.0”:

- Updated layout and formatting of the document to provide a modern feel to the standard.
- Reorganized and restructured document into more consumable chapters and sections, providing better distinction among the major technical areas of the Kiosk Terminal and the Kiosk Software.
- Added Glossary of Key Terms.
- Updated Kiosk definition to incorporate additional functionalities of kiosks, such as Player Account Management and Event Wagering.
- Incorporated requirements based upon industry best practices.
- Added various content to Kiosk Software Requirements based on alignment with other GLI Standards and current best practices.
- Incorporated limited alignment with widely-accepted jurisdictional and international standards.
- Revised Kiosk Terminal Requirements to improve clarity and applicability of certain requirements.
- Revised Error Condition layout and improved consistency of these requirements.
- Delineated Significant Events more clearly based on industry norms.
- Revised Metering and Logging requirements to better reflect current industry norms.
- Removed peripheral requirements, instead opting to point to the latest version of the GLI-11 standards to ensure consistency.
- Added various notes to improve clarity of requirements, and to better document known conditions or restrictions.
- Made various grammatical changes throughout the document to improve clarity and readability.
- Made minor updates based on regulatory and supplier feedback.