

Broker Notice

February 2023

Commercial HMO Updates: Connecticut Market Withdrawal

The following updates supplement the information previously shared with you regarding our decision to withdraw our Harvard Pilgrim commercial products from the Connecticut market. These updates are important for you and your employer clients as this may directly affect groups and their members on an HMO product with members either residing in Connecticut and/or accessing services outside our defined service area.

As previously shared:

- › Harvard Pilgrim will maintain our contracted, Connecticut provider network through 2023. Effective January 1, 2024, the UnitedHealthcare network will include Connecticut providers for applicable Harvard Pilgrim products.
- › Harvard Pilgrim's 2023 HMO member handbooks list Connecticut as a state with some enrollment area coverage but not full enrollment area coverage like other states including Massachusetts, Maine, and New Hampshire.
- › Tufts Health Plan members will continue to access the Connecticut network through our Cigna network until their accounts migrate to the Harvard Pilgrim product portfolio.

What you need to know:

- › Harvard Pilgrim employer clients with an HMO product who have employees residing outside the new enrollment area will need to add a PPO or similar product upon group effective date.
- › Members who reside outside the updated enrollment area can remain on an HMO plan through 2023, but will need to move to the PPO or similar product effective January 1, 2024.
- › Tufts Health Plan employer clients with an HMO product who are migrating to the Harvard Pilgrim product portfolio with anniversary dates January 2 through December 31, 2023, and who also have residents residing in Connecticut, will need to select a PPO or similar product with out of area coverage to accommodate the needs of those members who are Connecticut residents.
- › An updated HMO enrollment zip code list for Connecticut border towns is available on the next page.

Identification of Groups with Potential Disruption

Updated data will be available to you to identify which of your clients will have a need to elect an additional plan option for these employees. Please contact your account management team or our broker relations team for more details.

Connecticut HMO Enrollment Area Effective January 1, 2024

| | | |
|-------|-------|-------|
| 06002 | 06076 | 06147 |
| 06006 | 06077 | 06150 |
| 06016 | 06078 | 06151 |
| 06018 | 06079 | 06152 |
| 06024 | 06080 | 06199 |
| 06026 | 06081 | 06230 |
| 06027 | 06082 | 06233 |
| 06028 | 06083 | 06234 |
| 06029 | 06084 | 06239 |
| 06031 | 06088 | 06241 |
| 06035 | 06089 | 06242 |
| 06039 | 06090 | 06243 |
| 06040 | 06091 | 06244 |
| 06041 | 06092 | 06245 |
| 06042 | 06093 | 06246 |
| 06045 | 06095 | 06255 |
| 06058 | 06096 | 06258 |
| 06059 | 06101 | 06259 |
| 06060 | 06104 | 06260 |
| 06064 | 06112 | 06262 |
| 06065 | 06120 | 06263 |
| 06066 | 06140 | 06267 |
| 06068 | 06141 | 06277 |
| 06070 | 06142 | 06278 |
| 06071 | 06143 | 06279 |
| 06072 | 06144 | 06281 |
| 06074 | 06145 | 06282 |
| 06075 | 06146 | 06796 |