

Alliant FAQs

- Does Alliant assign PCPs? **AHP does not assign PCPs and we do not require referrals.**
- Does Alliant send physical ID cards? **Yes, we always issue a physical ID Card. We will start printing ID cards Dec. 1st for 1/1/2025 effective dates.**
- Does Alliant have any virtual care? **Yes, we use MDLive for our telehealth services.**
- Are there any urgent cares that are in-network nationwide? **At this time, we do not have any nationwide Urgent Care.**
- Are there any pharmacies that are in-network nationwide? **Yes, any pharmacy under Prime Therapeutics' Network which consists of the large retail chains and local pharmacies.**
- Can you use telehealth in other states if traveling? Can you have meds called in while traveling in other states? **Yes, you can access MDLive anywhere. Yes, at any pharmacy that is available Nationwide through Prime Therapeutics.**
- What are the ways members can make their first premium payment? (debit, credit, etc) What about recurring? **First payment can be made online, over the phone with Client Service, at Kroger or Walmart(GA locations only) or sent via mail. They can always use a debit or credit card over the phone. To set up recurring payments they must complete our AutoPay form which has specific instructions on when to send it in, linking below. They can only use their bank information for autopay.**

Payment info: <https://alliantplans.com/payment/>

Autopay form: <https://alliantplans.com/document/individual-and-group-auto-pay-form/>