



Education ♦ Advocacy ♦ Connections ♦ Visibility

ATMIA Academy



**Education ♦ Advocacy ♦ Connections ♦ Visibility**

## CERTIFIED, JOB-SPECIFIC TRAINING COURSES FOR THE ATM INDUSTRY

**24/7 ANYTIME, ANYWHERE ONLINE ACCESS!**

### **ATM Operators' Training**

The industry's only standardized, certified training for both bank and IAD ATM Operators.

- ATM Balancing Clerk
- ATM Custodian
- ATM Field Controller
- ATM Operations Manager
- Customer Service Representative

### **Security Training**

Details the most common security threats to ATMs and how to identify and mitigate these risks.

### **Value-Added ATM Services Training**

Looks beyond the traditional uses of ATMs, and explores how ATMs globally can generate greater value for an ATM operator.

**Save 25% When You Register By 31 May!**

[www.atmiaacademy.com](http://www.atmiaacademy.com)

Code: **25ATM**

## COURSE CATALOG:

### ATM Balancing Clerk **\$263 / \$113**

ATM Balancing Clerks ensure that ATMs are balanced on a daily basis and entries are passed correctly through the General Ledger. The course includes 26 sessions that cover the scope of what an ATM Balancing Clerk encounters on the job. Certificate of completion earned for course.

### ATM Custodian **\$263 / \$113**

ATM Custodians are responsible for the day-to-day ATM operations, including adding cash and first level support. The course includes 32 sessions that cover the scope of what an ATM Custodian encounters on the job.

### ATM Field Controller **\$263 / \$113**

ATM Field Controllers plan and manage the overall activities for all ATMs within a designated area and manage custodians and vendors in the field. The course includes 35 sessions that cover the scope of what an ATM Field Controller encounters on the job.

### ATM Operations Manager **\$263 / \$113**

ATM Operations Managers plan and manage the overall activities for all ATMs within a designated area, managing all staff operating and servicing those ATMs as well as vendors. The course includes 43 sessions that cover the scope of what an ATM Operations Manager encounters on the job.

## Pricing with 25% Discount: ATMIA Members / Nonmembers

### Customer Service Representative **\$263 / \$113**

Customer Service Representatives are responsible for the successful delivery, installation and second level maintenance of ATMs to banks and ISO customers. The course includes 28 sessions that cover the scope of what a Customer Service Representative encounters on the job.

### International ATM Operators Certification **\$750 / \$825**

Earn your industry endorsed International ATM Operators Certification upon completion of all 5 courses. You will receive the icon to use in your marketing to set yourself apart from your peers and strengthen your customer's trust. Join our growing list of endorsed ATM Operators in our permanent online Hall of Honor ([atmia.com/training/hall-of-honor/](http://atmia.com/training/hall-of-honor/)).

### • Value-Added Services **\$75 / \$131**

This course looks beyond the traditional uses of ATMs, and explores how ATMs globally can generate greater value for an ATM operator.

### • Security Training **\$75 / \$131**

This course details the most common security threats to ATMs and how to identify and mitigate these risks.

## REGISTER NOW!

Company Name: \_\_\_\_\_

Job Title: \_\_\_\_\_

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Country: \_\_\_\_\_

Office Phone: \_\_\_\_\_ Mobile Phone: \_\_\_\_\_

Fax: \_\_\_\_\_ Email Address: \_\_\_\_\_ URL: \_\_\_\_\_

Course Name(s): \_\_\_\_\_

Payment (we accept credit card payments which allow you to enjoy your member benefits today) Amount Due: \_\_\_\_\_

Credit Card: ☐ American Express ☐ Diners Club ☐ Discover ☐ MasterCard ☐ Visa

Name on Card: \_\_\_\_\_

Card Number: \_\_\_\_\_ Expiration: \_\_\_\_\_ CVV: \_\_\_\_\_

Email completed forms to [membership@atmia.com](mailto:membership@atmia.com)

**Thank you! We look forward to helping you with your training.**