

## Official transcript requests

### Summary:

The presence of a balance on a student's account will no longer restrict the release of an official transcript. Standard transcript processing fees will remain in effect.

### Details:

In compliance with Oregon Senate Bill 424, effective July 1, 2024, Southern Oregon University will begin to release official transcripts for all student accounts, current and former, when requested via the Parchment system: (<https://sou.edu/student-services/records/transcripts/>).

Prior to July 1, 2024, any student account where a balance was present was ineligible for the release of an official transcript due to that balance (exceptions to this restriction included official transcripts sent directly to employers, including the military, for professional advancement).

If there is a balance present on a student account, we still request for the student to contact Student Balances directly to make a payment and/or to establish a payment plan regarding that balance:

[studentbalances@sou.edu](mailto:studentbalances@sou.edu)

541-552-6562