



**Advocate and promote the rights  
of residents in nursing homes  
and long-term care facilities**

## **Volunteer Ombudsmen Needed**

**Ombudsmen volunteers are needed to help seniors who live in nursing homes and long-term care facilities assert their rights. Ombudsmen visit facilities in their communities to empower and help residents resolve complaints.**

### **Be a trusted advocate for the elderly**

- Bring compassion and problem-solving skills:  
We provide the training, ongoing support and supervision
- Explore, resolve and/or refer complaints
- Hours are flexible: A minimum of two hours per week
- Opportunities for those who work in professional fields
- Many volunteers are recent retirees

### **Now interviewing for upcoming trainings!**

Volunteers are needed throughout Western New York, in particular in the following counties:

**Chautauqua  
Cattaraugus**

**To learn more, call 716.817.9222.**

*The People Inc., Center for Elder Law & Justice, and the New York State Long Term Care Ombudsman Program is provided in Erie, Niagara, Chautauqua and Cattaraugus Counties.*



**Office of the State  
Long Term Care  
Ombudsman**

