



Virtual Training Overview

Virtual training courses are offered to accommodate the changing needs of our learners. Much like our elective in-person classroom courses, your active participation and engagement will provide a more meaningful user experience. These virtual courses are designed to be a shared user experience that will influence the conversation and direction of the course.

We will use Zoom to conduct our virtual training courses. The information provided below is intended to convey our requirements for participating in our virtual training courses as well as helpful resources so you can be prepared.

Note: Virtual courses are actively monitored by CTAS staff to assist with engagement and operation of the session.

Virtual Training/Zoom Requirements

- Participants MUST have speakers, a webcam, and a microphone to join and participate in a virtual training session. No exceptions. You will not be allowed to attend a session without these items.
- Test your equipment a day before the session to ensure your speakers and microphone are working properly. You may contact us in advance of at ctas.support@tennessee.edu to request assistance with testing your equipment.
- It is recommended that you use a computer (laptop or desktop). If you need to use a tablet device such as an iPad, you will need to install the Zoom app prior to joining the webinar session.
- Stay engaged -- We expect participants to respond to facilitator questions and to chat inquiries.

Need help?
Email us: ctas.support@tennessee.edu